

**ACR 10th Annual Conference  
Chicago, IL  
September 1 - 4, 2010**

Date: Wednesday, September 01, 2010

Time: 8:00 AM

**SessionNumber: PC-1**

*Conflict Dynamics Profile certification*

This session provides participants with an overview theory and practice associated with the Conflict Dynamics Profile assessment instrument that measures behavioral response patterns and triggers associated with organizational conflict. Attendees who complete the session will be certified to use the assessment in their own practice.

Organizer: Craig Runde - St. Petersburg FL

Co Presenters:

**SessionNumber: PC-2**

*Tending the Flame: Passion, Purpose and Play for Practitioners*

The Tending the Flame Pre-conference program invites practitioners to let down their guard, connect with their inner lives, and enjoy the fellowship of professional community. The workshop allows people to step back from the demands of every day and reflect on what brings them meaning and fulfillment, in work and in life. We will look at ways we deplete ourselves and ways to energize ourselves. We will do exercises and activities that feed the soul, leaving people refreshed and excited about the ACR conference ahead.

Organizer: Erica Ariel Fox - Brookline MA

Co Presenters:

**SessionNumber: PC-3**

*Creative Response To Conflict, A model for teaching Conflict Resolution in the classroom pre-k-8*

This workshop will use an experiential process to acquaint participants with an effective framework for teaching conflict resolution in the pre-K-grade 8 classroom. Activities will represent the themes of cooperation, communication, affirmation, conflict resolution principles, creative problem solving skills, bias awareness, bullying prevention and peer mediation. Creative Response to Conflict (CRC) is a global organization that educates individuals and groups to transform conflict into growthful experiences toward a just and peaceful world. Classroom teachers, counselors and conflict resolution specialists can use this framework to support children's learning of nonviolent conflict resolution and developing positive relationships in the classroom.

Organizer: Priscilla Prutzman - Nyack NY

Co Presenters: Marsha Blakeway - Washington DC

**SessionNumber: PC-4**

*Harnessing Intense Conflict Energy: Honoring Diversity Instead of Judging Participants*

Mediators have traditionally relied on ground-rules, lectures about respect, caucuses, or breaks in response to shouting matches, and vulgar language. This workshop will challenge mediators to see ground-rules as their, sometimes culturally based, biases. Participants will learn techniques for listening to understand rather than fix or judge, and to harness the energy of conflict instead of squashing it. Workshop appropriate for beginners through advanced practitioners. Not a lecture, come prepared for action, playing and practicing.

Organizer: Erricka, A. Bridgeford - Glen Burnie MD

Co Presenters: Lorig Charkoudian - Glen Burnie MD

Date: Wednesday, September 01, 2010

Time: 8:00 AM

**SessionNumber: PC-5**

*You - > More Successful! Creating the Plan to Move You to the Next Level*

Whether you are already established or just starting out, you will benefit from creating a plan to move you forward. Participate in concrete strategic planning activities and walk away with the steps to make it happen. We will explore what obstacles and resources you have and strategize ways to work with them. Learn low cost marketing techniques that will make your vision a reality.

Organizer: Tara Fishler - New Rochelle NY

Co Presenters:

**SessionNumber: PC-6**

*Harnessing the Power of the Master Mediator*

Mediators whose practices are "stuck" at the intermediate level will learn valuable skills to allow them to take their practices to the next level. Successful Master Practices operate at the highest level of skills, practice management and practice development. These three legs of the tri-pod support a financially successful and personally rewarding practice. Attendees will learn these tools and how to incorporate them to expand and grow their practice.

Organizer: Lee Jay Berman - Los Angeles CA

Co Presenters: Lee Jay Berman - Los Angeles CA

Doug Noll - Clovis CA

Time: 1:30 PM

**SessionNumber: PC-10**

*Navigating Conflict: A guide to workplace assessments and interventions*

This session will explore the application of the principles of navigation to the process of conducting conflict assessments and interventions. Participants will have the opportunity to interact with and learn to use several assessment tools and intervention processes proven helpful in getting groups unstuck. This session is intended for mediators interested in enhancing their ability to effectively assess and intervene in complex multi-party, multi-layered situations of conflict within the workplace.

Organizer: David J Falk - Winnipeg Manitoba

Co Presenters: Janet Schmidt - Winnipeg Manitoba

**SessionNumber: PC-7**

*Transformative Mediation for Marital Conflict and Family Preservation*

Marital mediation is a preventative process by which married couples can maintain healthy marriages over time and preserve family relationships which may be otherwise challenged or weakened by more adversarial divorce processes. Regardless of whether all married couples should stay married, marital mediation honors the parties' initial bond of marriage and creates an atmosphere that fosters empowerment and informed decision-making. Marital mediation's relationship to family preservation may be a subtle one, but the potential outcomes from an effective and responsible mediation process can have profound effects on the family system.

Organizer: Louise Phipps Senft - Baltimore MD

Co Presenters: Louise Phipps Senft - Baltimore MD

Nancy Good -

Date: Wednesday, September 01, 2010

Time: 1:30 PM

**SessionNumber: PC-8**

*The Value of Conflict About Values: Leveraging Values Conflicts in Organizational Life*

This workshop will explore the terrain of values-based conflicts in organizational life and the opportunities these conflicts represent for clarifying and strengthening the cultural and social fabric of organizations. Participants will be introduced to frameworks for articulating and mapping normative values tensions within organizations, and tools for working with stakeholders around these tensions.

Organizer: Susanne Terry - Danville VT

Co Presenters: David Specht - Shelburne Falls MA

**SessionNumber: PC-9**

*Using Technology in Your Practice*

Organizer: Dan Rainey -

Co Presenters:

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Date: Thursday, September 02, 2010

Time: 11:00 AM

**SessionNumber: Mini-1**

*Bridging Divides: Search for Common Ground around the World*

Conflict is a profound source of creativity and innovation if we handle it right. It pushes us to find new possibilities for resolution, and the professionals who organize and facilitate the process are called to be fully present, our accumulated knowledge at our fingertips, and the lines of access to our wisest selves wide open. The possibilities are endless, and in this presentation, based on the work for Search for Common Ground, you will hear stories about how traditional, as well as less well known tools of our trade can serve to catalyze profound societal conflict transformation around the world.

Organizer: John Marks - Washington DC

Co Presenters: Susan Collin Marks -

**SessionNumber: Mini-2**

*Two Decades of Transformative Mediation Theory, Research and Practice*

This session provides a rare opportunity to hear from the founders of transformative mediation, with a focus on major developments in theory, research and practice. The session will showcase the contents of a major new book on transformative mediation, including 23 chapters describing the key developments made in this approach to practice over the past fifteen-plus years since the first publication of *The Promise of Mediation*. The book's editors, Folger and Bush, will moderate a panel of several chapter authors, including those writing about use of the transformative mediation model in community, family, elder, workplace, victim-offender, and multi-party contexts. Through the panel presentation, and questions/answers, conference participants will learn how this approach to mediation has become well-established in the field, and how it has been successfully applied in many diverse areas of conflict intervention.

Organizer: Baruch Bush -

Co Presenters: Joseph Folger -

Winnie Backlund -

Bernard LeRoux -

Judith Saul, Dan Simon

**SessionNumber: Mini-3**

*Mediating Values-based and Identity-based Disputes*

An increasing number of significant disputes in our society revolve around fundamental value differences rather than more traditional forms of disagreement. Values and identity are always at play when people disagree, but when they become the primary focus of a conflict, courts, and even mediators themselves are unsure how to proceed. Whether and how mediation can and should be used when values and identity rather than interests are the primary focus is not clear. In this Mini-Plenary, Prof. Susskind will explain why he believes that mediation, if used properly, can help to resolve values-based and identity-based disputes. The examples he will use range from deeply ideological conflicts over public policy questions (like gay marriage, free speech, gun control, and animal rights), to international disputes over human rights and corporate social responsibility, to cultural disagreements (like a woman's choice to wear a headscarf, the freedom to pursue certain religious and child-rearing practices, and disagreements over the protection of sacred or culturally significant places).

Organizer: Larry Susskind - Boston MA

Co Presenters:

**SessionNumber: Mini-4**

*Back to the Future: A discussion of some of the tough issues facing our field*

This plenary will bring together a couple of members from the first ACR board to talk about some of the emerging/major issues of the field.

Organizer: Rachel Barbour - Washington DC

Co Presenters:

Date: Thursday, September 02, 2010

Time: 11:00 AM

**SessionNumber: Mini-5**

*CeaseFire: A Campaign to STOP the Shooting*

CeaseFire, which emerged after five years of development and field testing of various pieces of a violence reduction strategy, brings to life key elements of a 8-Point Plan. Its focus is street violence, particularly shootings and killings. CeaseFire was adapted from the best violence reduction work of several cities — notably Boston, which had extraordinary successes in the 1990s — and the best research of public health of the last several decades. After reviewing gang violence reduction projects initiated and evaluated by the US Department of Justice and lessons emerging from the Project on Human Development in Chicago Neighborhoods and mindful of the public health approach discussed earlier, the Chicago Project added the community and public education components to its violence reduction initiative.

After a year of needs assessment, planning, and building collaborative relationships at the local level, CeaseFire was formally launched in early 2000 with outreach workers in the West Garfield Park neighborhood of Chicago. Police Beat 1115 was chosen as the first CeaseFire zone in large part because of the high number of shootings. In the first year of CeaseFire, shootings in beat 1115 dropped by 67%. By the beginning of 2006 CeaseFire was either established or in the process of being implemented in 15 neighborhoods in the city and at sites in five other cities in Illinois.

This session will discuss the history of the project, the elements of the 8-Point Plan as well as provide information on its current operations and plans for the future. Come hear about a Chicago success story.

Organizer: -

Co Presenters:

**SessionNumber: Mini-6**

*A Conversation on Violence, Peace & Change*

Organizer: Youth Day -

Co Presenters:

Time: 2:00 PM

**SessionNumber: 1.01**

*Bringing Restorative Practices into an Urban School District: the Milwaukee experience*

Under the auspices of a Safe Schools/ Healthy Students grant, the Milwaukee Public Schools has teamed with the Milwaukee County District Attorney's Office to help bring restorative practices into the Milwaukee Public Schools. Two Prosecutors help train MPS staff and students. Individual schools adopt strategies relying upon restorative practices to build stronger and safer school communities, to help students repair harm in various situations, to tackle issues of truancy, and to simply encourage social and emotional intelligence.

Organizer: David Lerman - Milwaukee WI

Co Presenters: Kristi Cole - Milwaukee WI

Date: Thursday, September 02, 2010

Time: 2:00 PM

**SessionNumber: 1.02**

*How Do YOU Handle Conflict?*

This is a session for everyone who wants to get off their seat, have some fun and experience some conflict resolution reminders. If you are an experienced mediator or brand new, this is your time to do some self-reflection. How do YOU handle conflict in your own life? How do you respond to conflict in your mediation practice? Are your beliefs, values, judgments getting in the way? Through role plays, exercises and some playful activities, we will refresh our skills and remind ourselves why we love the field of alternative dispute resolution.

Organizer: Kermit Bulman - Minneapolis MN

Co Presenters: Karmit Bulman - Minneapolis MN

**SessionNumber: 1.03**

*Forgiveness in Prison: transformative process in UK prisons*

This workshop will present the model of forgiveness workshops used in the United Kingdom by "The Forgiveness Project". Using this model and qualitative analysis of results, transformative process will be illustrated and explored. Transformative Justice will be defined and abstracted. Participants will be challenged to explore forgiveness process and transformative process in their own settings.

Organizer: Lois Edmund - Winnipeg MB

Co Presenters: Marina Cantacuzino - London

**SessionNumber: 1.04**

Organizer: -

Co Presenters:

**SessionNumber: 1.05**

*Mediation of Civil Rights/Civil Liberties Disputes in South Africa and The U.S.: Does the Mediator Have a Special Duty to Uphold Civil Liberties/Civil Rights Values and Principles?*

The session will explore the unique features of mediation of civil liberties disputes, understanding the limits imposed on the settlement by a Bill of Rights or other legislation. As most civil liberties disputes involve competing claims, a mediator has to find a way that accommodates rival claims and is supportive of the basic rights involved. The session will in particular consider several mediations in South Africa in the first 15 years of democracy.

Organizer: Alan J Rycroft - Cape Town South Africa

Co Presenters: Karen Tokarz - St. Louis MO

**SessionNumber: 1.06**

*Getting Past Enemy Images: An Interactive Session on Perspective Taking*

The presentation will provide both theoretical background and interactive exercises on perspective taking. We will distinguish empathy from sympathy and active listening. Examples and role plays used in this presentation will illustrate and provide practice in using empathy in cross-cultural situations. Participants will practice a specific method for supporting clients in perspective taking.

Organizer: Richard Bowers -

Co Presenters:

Date: Thursday, September 02, 2010

Time: 2:00 PM

**SessionNumber: 1.07**

*The Role of Adult Learning in Mediation: Explicit or Implicit*

Many opportunities emerge during mediation for the parties to learn and make new meaning about the conflict, the other parties, and about themselves. This workshop will explore basic adult learning theories, what role the mediator may play in facilitating learning, and the potential benefits and risks of using the mediation process for explicit and/or implicit adult learning.

Organizer: Rob, M. McLaughlin - Lebanon OH

Co Presenters:

**SessionNumber: 1.08**

*Where are the Boundaries of Deception in Mediation?*

The Session would use hypotheticals, quotations, ethics advisory opinions, and other material to identify and discuss: (1) the ethical and practice challenges for mediators in gathering, processing, and communicating information heard in caucus and in joint sessions; (2) the reality of attorneys doling out information as part of the process; and (3) the importance of the mediator's understanding of the difference between his/her role and that of the attorney in mediation.

Organizer: Robin Caral Shaw - West Palm Beach FL

Co Presenters: Robin Caral Shaw - West Palm Beach FL

**SessionNumber: 1.09**

*Practicing Transformative Mediation in Faith-Based Communities*

This interactive workshop will present a framework for practicing transformative mediation in a faith-based community, addressing the perplexities of utilizing a secular approach in a spiritual context. The session will show participants how to interface a faith community's conflict orientation with the transformative worldview, theory and practice. The workshop will offer how the faith dimension can support and augment transformative objectives, as well as how the transformative approach can inform mediation in the faith community. Practical application discussions for including this dimension in the mediation process will enhance mediator skills and contribute to a more effective practice in this context.

Organizer: Kay Julien - Orlando FL

Co Presenters:

**SessionNumber: 1.10**

*Powerful Non-Defensive Communication: A Tool for Transformational Resolution for Mediators, Negotiators and Other Conflict Resolution Professionals*

The moment we get defensive, according to current research, an instant physiological reaction shuts down our capacity for complex problem solving. Common communication methods used in mediation and negotiation can inadvertently prompt defensiveness, undermining the process. Participants will learn concepts for the Powerful Non-Defensive Communication paradigm. Using key skills learned, mediators and negotiators can often instantly defuse defensiveness, facilitating genuine dialogue and transformational resolution. These skills enhance cultural competence and are invaluable in professional, personal and community relationships.

Organizer: Sharon J. Ellison - Oakland CA

Co Presenters: Carolyn Kaas - Hamden CT

David Fink - San Francisco CA

Date: Thursday, September 02, 2010

Time: 2:00 PM

**SessionNumber: 1.11**

*Mediating An Education Dispute Without Throwing the Process Under the Bus!*

This session is designed to provide skills that enhance the practicing mediator's ability to recognize and manage ongoing issues in an education dispute, identify potentially destructive situations and minimize emotional stress for parties. Training will include awareness of successful interventions to ensure equal and proper representation of stakeholder interests, finding common ground for multiparty issues, and analyzing inherent learning style preferences that can jeopardize clear communication in the traditional mediation format.

Organizer: Steffi R. Berkowitz - Ft. Lauderdale FL

Co Presenters: Geraldine A. Jaffe - Irvine CA

**SessionNumber: 1.12**

*Spheres of Capacity: Exploring the Concept of Capacity in Elder Mediation*

Giving every stakeholder a voice at the mediation table is important. In elder mediation, addressing the capacity of the older person to participate in mediation wherever possible and assembling an appropriate support team are important first steps. We will explore the legal, psychological, and biological concepts of capacity. Learn how the mediator addresses capacity and provides modifications for the mediation process.

Organizer: Sue Bronson - Milwaukee WI

Co Presenters: Rachel Monaco-Wilcox - Richfield WI

**SessionNumber: 1.13**

*Using a Community of Practice Model to Deepen Healthcare Conflict Engagement Practices- A Look at EHCCO*

This session will introduce the concept of communities of practice as a social learning model and how one organization, EHCCO, is using this model to deepen approaches to healthcare conflict engagement internationally. Included will be an overview of structures necessary for supporting a community of practice and a discussion of how this model can be used to build conflict competency in complex systems.

Organizer: Debra Gerardi - Half Moon Bay CA

Co Presenters: John Godon - Half Moon Bay CA

Phyllis Kritek - Half Moon Bay CA

**SessionNumber: 1.14**

*Panel Presentation Identity and Conflict: Consciousness, Development and the Power of Why*

In this interactive panel, the presenters will share three new perspectives on how to engage identity conflict creatively. Nan will present a theory of conflict resolution practice as a way to engage and refine consciousness to be more inclusive. McGuigan will share a notion of the evolution of identity, meaning-making and conflict. Rothman will share a reflexive approach to identity-based conflict in which people's Why are deeply told and heard.

Organizer: Richard J. McGuigan - Yellow Springs OH

Co Presenters: Jay Rothman - Yellow Springs OH

Susan Allen Nan - Arlington VA

**SessionNumber: 1.15**

*Experiencias de transformacion positiva de conflictos en Mexico*

Organizer: Garcia Zapata -

Co Presenters:

Date: Thursday, September 02, 2010

Time: 2:00 PM

**SessionNumber: 1.16**

*Agreement Writing for the New Mediator*

This interactive session will give attendees the tools to use when they are in a position to either draft an agreement or a memorandum of understanding for participants in a mediation. The attendees of this session will also get a chance to practice what they have learned. The session will include discussions about the unauthorized practice of law and the role of attorneys in agreement drafting.

Organizer: Maureen A. Denihan - Annapolis MD

Co Presenters: Cindy Faucette - Annapolis MD

Nancy Kreitzer - Annapolis MD

Shannon Baker - Annapolis MD

**SessionNumber: 1.17**

*LGBTQ Couple Disputes: Potential Relationship Dynamics Affecting Mediation That All Practitioners Should Know*

A training for mediators currently working with or seeking to work with lesbian, gay, bisexual, transgender, questioning & queer (LGBTQ) couples in separation, relationship dissolution, property, financial, custody, and/or visitation disputes. This is an abbreviated basic skills level training with a special emphasis on domestic violence dynamics unique to LGBTQ couples.

Organizer: Laura L. Noah - Oak Park IL

Co Presenters: Laura L. Noah - Oak Park IL

Lisa Gilmore - Chicago IL

**SessionNumber: 1.18**

Organizer: -

Co Presenters:

Time: 4:00 PM

**SessionNumber: 2.01**

*12 Years of Community Conferencing in Inner-city Baltimore: Restorative Justice in courts, schools and neighborhoods*

Community Conferencing is a community justice process that provides a forum for everyone affected by a conflict or crimes to come together and seek ways to repair the harm and build a sense of community in the process. In this session, participants will learn about the Community Conferencing process, and how it is currently being used in inner-city Baltimore--where it is used by juvenile justice, courts, schools and communities alike.

Organizer: Lauren Abramson - Baltimore MD

Co Presenters: Misty Fae - Baltimore MD

Cindy Lemons - Baltimore Maryland

**SessionNumber: 2.02**

*Sharing Stories for Fun and Profit*

Human beings tell stories — but not many people can tell a story and make their points simultaneously. We'll discover how to integrate powerful narrative communication techniques into formal and informal presentations, thereby holding our audience's interest and strengthening their connection with our programs. Manage your message coherently, and selling your program or building support becomes a lot easier.

Organizer: Daniel, H Horsey - Denver CO

Co Presenters:

Date: Thursday, September 02, 2010

Time: 4:00 PM

**SessionNumber: 2.03**

*Body Language and Nonverbal Cues in Transformative Mediation*

The session provides participants with the opportunity to observe, discuss and analyze body language and nonverbal cues; and appropriate responses to them within the transformative framework. This interactive session helps participants develop sensitivity to body language and nonverbal cues that forms a part of the total communication taking place in a mediation session. Such sensitivity will help to enhance a mediator's ability to appropriately reflect the tenor of the parties' communication.

Organizer: Irvin P. Foster - Washington DC

Co Presenters: Jinn Winn Chong - Washington DC

**SessionNumber: 2.04**

*Milwaukee's Community Conferencing Program: Restorative Justice in action in the adult criminal justice system*

Milwaukee's CCP has been in existence for over 10 years. this workshop will explore the CCP's development, including the steps taken to develop alliances in the community and the struggles within the DA's Office to get the Program firmly established.

Organizer: david lerman - milwaukee WI

Co Presenters:

**SessionNumber: 2.05**

*Tuning Up: Preparing Ourselves for High Performance*

Every musical performer knows that harmonious performance requires tuning one's instrument beforehand. Like opera singers, conflict practitioners are their own instrument and professional performance demands continual solo practice. What can we do to prepare ourselves for the moment to moment process of engaging in conflict resolution? This workshop teaches how traditional spiritual practices can be applied in the professional context for the purpose of achieving maximum effectiveness.

Organizer: Emily J. Gould - Montpelier VT

Co Presenters:

**SessionNumber: 2.06**

*Certification Café: A Conversation about How to Make Divorce Mediation Certification Work*

Using the World Café model, participants will engage in conversation concerning a certification process for divorce mediators. The focus will be on possible ways a divorce mediation certification process could positively impact both individual candidates and the field as a whole. Participants will explore central questions in designing a certification process and move toward a deeper collective understanding of benefits and challenges. They will also be invited to offer advice about potential pitfalls and possible solutions.

Organizer: Donald F Dickey - West Lebanon NH

Co Presenters: Donald F. Dickey - West Lebanon NH

Dianne M. Carter - Glover VT

**SessionNumber: 2.07**

*Mediation with Older Adults and Persons with Disabilities*

According to the US Census, almost 42% of adults 65 years and older have disabilities. This session will describe ways to improve communication, maximize participation and enhance the mediation experience for older adults and persons with disabilities.

Organizer: Elizabeth Gould - Chicago IL

Co Presenters: Rahnee Patrick - Chicago IL

Amber Smock - Chicago IL

Date: Thursday, September 02, 2010

Time: 4:00 PM

**SessionNumber: 2.08**

*Mediation: What clothes are you wearing?*

The session will discuss and focus on how participant (mediator and conflicting parties) perception influence mediation outcome. The discussion will focus on perceptions of all participants associated with physical appearance, cultural attitudes, toxic and manageable bias and emotional predisposition.

Organizer: Okima Williams-Amaya - Philadelphia PA

Co Presenters:

**SessionNumber: 2.09**

*You Are the Problem: Cognitive Biases and Their Role in Conflict*

The session will introduce conflict resolution practitioners to cognitive biases and the empirical support for these ideas, with interactive exercises to demonstrate their effect. We then consider practical ways to address such thinking in mediation, thus supporting one of the principal goals of conflict resolution – to loosen the hold of fixed and rigid perceptions of the other

Organizer: Charlie Irvine - Glasgow

Co Presenters:

**SessionNumber: 2.10**

*Guardian ad Litem Using Conflict Resolution - What A Great Idea*

Conflict resolution is a process that has many applications in numerous situations. This proposal assumes that conflict resolution techniques can be applied in areas that have not heretofore been explored, specifically where a GAL has been appointed by the court in a marital dispute and uses conflict resolution techniques to assist the parties in resolving custody issues.

Organizer: Nora Kalb Bushfield - Atlanta GA

Co Presenters:

**SessionNumber: 2.11**

*New Directions in Workplace Conflict Coaching*

Come join a conversation with four conflict coaching leaders, each of whom details a new opportunity for one-on-one workplace conflict coaching. The presenters will address research indicating the importance of conflict coaching to the work of human resource (HR) professionals, a specific training intervention to develop HR assessment skills, a model for combining conflict coaching and conflict training, and a model for coaching supervisors to more effectively communicate with direct reports.

Organizer: Ross Brinkert - Abington PA

Co Presenters: Bob Acton - Calgary AB

Tricia S. Jones - Philadelphia PA

Cinnie Noble - Toronto ON

**SessionNumber: 2.12**

*Stirring Engagement in the Middle East: Insights and Challenges*

When working in the Mideast, dispute resolution professionals must tread carefully, tamp down idealistic expectations and be cognizant of what might be done in a given moment to be 'a little bit' helpful. Participants will learn about two ongoing Mideast initiatives, have an opportunity to share their own insights about working internationally, and, with other workshop participants, develop a list of practice ideas when working in the Mideast or other regions of the world.

Organizer: Dorit Cypis - Los Angeles CA

Co Presenters: Rachel A. Wohl - Annapolis MD

Date: Thursday, September 02, 2010

Time: 4:00 PM

**SessionNumber: 2.13**

*Improving the Interpersonal Wellness of Individuals, Groups and Workplaces*

At no other time in history have we encountered more diversity and opportunities for interpersonal conflicts and misunderstandings in our workplaces and communities. This proposed workshop will help participants become familiar with the concept of Interpersonal Wellness Quotient (IWO). The measure of how one is contributing to the wellness of the relationships in his/her personal and professional life. The Interpersonal Wellness System Model on which this concept is based, shows the individual as a system of interconnected parts; each contributing to the wellness of the whole person and serves as a nucleus for maintaining the health of his/her relationships.

Organizer: Joyce Odidison - Winnipeg Manitoba

Co Presenters: Odidison Joyce - Winnipeg Manitoba

**SessionNumber: 2.14**

*Pre-Mediation Conferences in Eldercare and Related Family Mediation: Providing a Fair and Effective Process*

Eldercare, adult guardianship and related family mediations work with multiple parties, complex relationships, family dynamics, and questions of individual capacity. We will explore the use of pre-mediation individual meetings with the parties as a means of structuring the mediation session and assuring a fair process. Topics such as protecting individual rights, self-determination, maintaining mediator neutrality, the role of attorneys, advocates, extended family, care providers, and agency personnel will be discussed.

Organizer: Susan J. Butterwick - Ann Arbor MI

Co Presenters: Zena D. Zumeta - Ann Arbor MI

Karen Largent - Anchorage AK

**SessionNumber: 2.15**

*Reflective Practice Mediation Training: an academic proposal to apply in Latin-America.*

Reflective practice is the process of exploring a pattern of action, making adjustments during the action. In the ADR training, most programs start their curriculum with theory as a foundation and then teach practice. This pattern is followed in most of the mediation training programs in Latin-America. We propose a Reflective Practice Mediation Training that integrates theory and practice as part of a learning cycle. In the workshop, a program will be presented as a proposal and discussed.

La práctica reflexiva es el proceso de explorar un patrón de acción, haciendo ajustes durante la intervención. En la formación de los operadores de los MARC, la mayor parte de los programas empiezan su curriculum con teoría como una base y después se enseña la práctica. Este método de formación es seguido por la mayoría de los programas de capacitación de mediadores en Hispanoamérica. Nuestra propuesta integra la teoría y la práctica como parte integral del círculo de aprendizaje de los discentes. En la conferencia, se presentará y discutirá la propuesta de un programa de formación en mediación.

Conferencista: Harbey Peña Sandoval, Washington DC.

Organizer: Harbey Peña Sandoval - Washington DC

Co Presenters:

Date: Thursday, September 02, 2010

Time: 4:00 PM

**SessionNumber: 2.16**

*Planes, Trains, and Automobiles: Navigating the Terrain of Divorce*

The session will compare three differing modalities of divorce: collaborative practice, mediation, and litigation. After an introduction which will familiarize the participants with the various modalities, the participants will be presented with a case study and will discuss how the outcome of the case might differ if the case proceeded in litigation, in mediation, or in collaborative practice. Includes financial, emotional, and legal outcomes.

Organizer: Marsha I. Schechtman - Roswell GA

Co Presenters: Amy K. Waggoner - Alpharetta GA

Robert D. Bordett - Atlanta GA

**SessionNumber: 2.17**

*Be Not Afraid: Technology that Connects Us, Our Clients & Contributes to our Creativity & Growth*

This interactive dialogue with web-based demonstrations features tools and techniques transforming the conflict resolution field and professional practice. The focus is on overcoming professional isolation, and promoting use of tech tools that support high-quality online exchanges to enhance conflict resolution and related practices.

Organizer: Dr. John Stephens - NC

Co Presenters: Marina Piscalish - HI

**SessionNumber: 2.18**

*The Importance of Fairness in Workplace Conflict Management*

Can workplace conflict be managed simply through mediation, conflict coaching and the various other methods proposed by consultants? And what is the purpose of these methods? Is it to manage conflict? Or is it something that runs much deeper? This seminar explores the importance of understanding workplace fairness in managing conflict. Through various exercises participants will be able to distinguish long-term, effective conflict management from short-term band-aid solutions. Participants will come to understand the importance of "fairness" in achieving enduring solutions to workplace conflict.

Organizer: Blaine Donais - Toronto Ontario

Co Presenters:

Date: Friday, September 03, 2010

Time: 9:15 AM

**SessionNumber: 3.01**

*Conflict Coaching Conversations - Learn strategies to facilitate constructive communication with individuals, couples, and families in conflict.*

This workshop draws upon the foundation and principals of coaching with developed assessment models in business and integrate and apply to conflict situations. Unlock creativity of conflict resolution with insightful questions to help identify covert and overt activities that people use to progress through the stages of change. We're not chatting...we are going to FRAME the coaching conversation with FOCUS to help empower clients to make choices to reduce conflict and resolve issues.

Organizer: Karen L. Harold - Sacramento CA

Co Presenters:

**SessionNumber: 3.02**

*The Stretch Break: Movement in Mediation*

In academic settings, during theatrical performances, and even during dispute resolution processes, the "stretch break" has been used to create a change in an existing dynamic. What is the value of this "stretch" and can physical "movement" play a role in dispute resolution? Mediation and other dispute resolution processes are about "movement" of issues and positions. In this experiential workshop, we will explore the possibility of unlocking "information" through physical movement.

Organizer: Dai Kato -

Co Presenters:

**SessionNumber: 3.03**

*Consensus Arbitration: A Model for Negotiation-Based Decision-Making*

This presentation will introduce a revolutionary method of arbitration and explain how it will greatly impact the ADR field. My article on this innovative idea was conditionally accepted for publication in Harvard's Negotiation Journal (probably out this summer), and the editorial board of the Harvard Negotiation Law Review found it to be "extremely interesting" and "very important." The basic idea is that arbitrators should invite party input while creating a decision, blending facilitation and decision-making.

Organizer: Nathan Witkin - Marion OH

Co Presenters:

**SessionNumber: 3.04**

*The Lincoln Village Neighborhood Mediation Center: Bringing lasting resolutions to a culturally diverse community.*

The presentation will be of the quantitative data from a newly-created multicultural neighborhood mediation center. Created as a Capstone Project for Marquette University's Dispute Resolution Masters Program, this neighborhood mediation center resides in one of Milwaukee's most culturally diverse neighborhoods, The Lincoln Village. The goal of the mediation center is to bring peaceful, long-lasting resolutions to neighborhood disputes without court or police intervention. Mediations will begin in the spring of 2010.

Organizer: Kim M. Swenor - Racine WI

Co Presenters:

Date: Friday, September 03, 2010

Time: 9:15 AM

**SessionNumber: 3.05**

*An Exploration of the Use of Transformative Mediation in the Litigated Case*

The session will look at the differences between transformative mediation and the mediation methods most often used in litigated cases, explore whether transformative mediation would be helpful in litigated cases, and discuss what approaches might allow transformative mediation to gain greater acceptance in the world of litigation.

Organizer: James Alfini - Houston TX

Co Presenters: Dan Simon - Saint Paul MN

Barbara Brown - Los Angeles CA

Louise Phipps Senft - Baltimore MD

**SessionNumber: 3.06**

*Case Wisdom from Practitioners Who Have Been Around the Block: What Can We Learn from Challenging Cases and Rewarding Cases?*

The next best thing to being mentored by wise experienced mediators is hearing them discuss their work. Come hear three outstanding practitioners - Peter Adler, Homer LaRue and Zena Zumeta - describe their most challenging cases and their most rewarding cases. Participate in discussions about lessons they have earned, and share your own case wisdom with others. Learn what case wisdom may have to tell us about the deeper purpose and meaning of our field.

Organizer: Rachel Wohl - Annapolis MD

Co Presenters: Michael John Aloï - Fairmont WV

Homer C. LaRue - Columbia MD

Zena Zumeta - Ann Arbor MI

**SessionNumber: 3.07**

*New Ways for Families in Separation and Divorce*

This session explains the procedures and case examples for this new short-term, 4-step structured counseling for high-conflict parents, including a workbook. New Ways for Families helps divorcing parents learn "new ways" of thinking, feeling and behaving by focusing on three basic conflict-reducing skills before major decisions are made: flexible thinking, managed emotions, and moderate behaviors. This method may be used at any time for high-conflict couples to reduce conflict and allow for successful mediation.

Organizer: Megan Hunter, MBA - Scottsdale AZ

Co Presenters:

**SessionNumber: 3.08**

*Education and Family*

This session will discuss history of federal law pertaining to special education services IDEA and current 2004 reauthorization of Act. The participants will be provided with lexicon of "educu speak", how to trigger an IEP meeting, which educational administrators should be present for initial meeting, who should be present for first IEP meeting, timelines for completing needs assessment for student, safeguards for parents and students with learning disabilities, writing an effective IEP based on student's learning needs, holding administrator's accountable following IEP determination. Importance of 2 parent involvement in student's academic success post divorce.

Organizer: Linda LaBeau - Fort Worth TX

Co Presenters: Camille Milner -

Date: Friday, September 03, 2010

Time: 9:15 AM

**SessionNumber: 3.09**

*Understanding, Considering and Administering Risk and Dangerousness Criteria*

Discussion on the elements of risk and three assessments will be shown to participants to promote the notion that some indicia of risk or dangerousness can be considered whether in pre-screening in mediation, during mediation, or consideration after mediation. The HCR-20 (risk), SAM (stalking), SARA (spousal abuse) will be explained

Organizer: Larry Fong - Calgary AB

Co Presenters:

**SessionNumber: 3.10**

*What Happens After They Go Home: The Long Term Impacts of Mediation*

In this exciting and interactive session, participants will learn about research comparing cases which were mediated to a control group of cases which were not mediated. Participants were interviewed three to six months after mediation and the impact of mediation was assessed in terms of cost savings to public agencies, cost savings to individuals, changes in attitudes and strategies in conflict, and changes in anxiety and stress in the relationship.

Organizer: Lorig Charkoudian - Glen Burnie MD

Co Presenters:

**SessionNumber: 3.11**

*Conflict Resolution and Identity Across Generational Lines: The effect and outcome of the Armenian Genocide*

As US residents of Armenian heritage, whose relatives survived the Armenian Genocide, there is no question that this history has had an affect on every generation. This study examines the stages generations go through, their responses to the conflict as well as the ways in which that particular conflict is perceived as relating to their lives today. This study also considers the extent to which reconciliation seems possible for the Armenians and their aggressor nation Turkey.

Organizer: Noelle, A Daoudian - Fresno CA

Co Presenters:

**SessionNumber: 3.12**

*Innovations in Teaching Dialogue Skills and Theory*

Participants will learn about an innovative collaboration between George Mason University's Department of Conflict Analysis and Resolution and the English Language Institute. The two departments have partnered to create an experiential learning opportunity in cross-cultural communication and dialogue. By offering a context for students to learn with individuals from different cultural and linguistic backgrounds, students not only learn conflict resolution and dialogue theory, but they get to experience it.

Organizer: Leila K Peterson - Alexandria VA

Co Presenters: Michael Smith -

Date: Friday, September 03, 2010

Time: 9:15 AM

**SessionNumber: 3.13**

*Engaging Unionized Employees in Workplace Conflict Management*

Many conflict management practitioners have lamented the fact that their efforts to effectively manage conflict in unionized workplaces have been less than successful. Unionized workplaces are always rife with conflict and that conflict is always poorly managed. Or is it? This seminar will reveal some groundbreaking evidence that unionized workplaces are better at managing conflict in general than non-union workplaces. The seminar will also challenge assumptions about unions, union grievance procedures and unionized employees. Finally the session will offer advice on how best to engage unionized employees and their leaders in the process of conflict management renewal.

Organizer: Blaine Donais - Toronto Ontario

Co Presenters:

**SessionNumber: 3.14**

*¿Estudio 40 ó 400 horas? Mediación comunitaria en Inglaterra, Reino Unido y Cataluña, España*

Organizer: Macarena Mata-Porras -

Co Presenters:

**SessionNumber: 3.15**

*Successful Strategies for Global and Multicultural Negotiation and Mediation*

This workshop presents a new cultural analysis tool - "The Wheel of Culture" –that is useful for negotiators or intermediaries to analyze and understand different cultural views about negotiations, their goals and dynamics, ways to implement them and acceptable outcomes. It presents a range of approaches members of different cultures frequently use during phases of the negotiation/mediation process, and practical strategies that negotiators or mediators can use to promote coordination, relationship building and agreement making.

Organizer: Christopher W. Moore - Boulder CO

Co Presenters: Christopher Moore - Boulder CO

**SessionNumber: 3.16**

*Neutrality: Understanding Our Clients' Point of View*

Neutrality is a pervasive concept in our field and many have theorized the various ways that neutrality can be enacted in practice. However, few studies have researched neutrality from the client's perspective. The goal of this session is to present findings from a study that seeks to understand specific mediator behaviors that influence a client's perception of mediator neutrality.

Organizer: Keri Szejda Fehrenbach - Honolulu HI

Co Presenters:

**SessionNumber: 3.17**

*The Three Poisons: Buddhist Techniques For Conflict Resolution*

A session which introduces participants to a Buddhist framework for resolving conflict. The workshop starts with a Mindfulness practice, followed by: a) a discussion of the above framework; b) techniques to develop "inter-Mindfulness"; and c) techniques to allow mediators/neutrals work through the steps of the Path.

Organizer: Ross M. Madden - San Francisco CA

Co Presenters:

Date: Friday, September 03, 2010

Time: 9:15 AM

**SessionNumber: 3.18**

*Fairfax County Government Employee's Workplace ADR : A Partnership with Northern Virginia Mediation Services, George Mason University Institute of Conflict Analysis & Resolution and Fairfax County Public Schools Peer Mediation & Restorative Justice*

This session will outline the Fairfax County employee's workplace ADR's partnership with the community and schools which promotes peaceful conflict resolution to a diverse population. Through partnering with the community, courts, public schools and university the County Government Workplace ADR program promotes peaceful conflict resolution options to 12,000 employees and 1,050,000 county residents.

Organizer: Patricia A Baerwald - Fairfax VA

Co Presenters: Albert Santiago - Fairfax VA

**SessionNumber: 3.19**

*Mediation: Crossing Borders, Part 1*

Mediation in general, crosses borders in more ways than one can count. This two part session will introduce mediation from an international perspective and acquaint participants to the Hague Convention on the Civil Aspects of International Child Abduction. The two sessions will give a brief overview of the treaty's applicability and scope while illustrating some examples of the different implementation and the realization process. The presentation will look at a few current examples such as US, Canada, NL, Greece, Switzerland, Argentina and Macau. The session will explore the circumstances, how and when mediation can be beneficial and effective with international cases. Furthermore, the two sessions will examine the different mediation models currently used and explore the advantages and disadvantages for each of the models.

Organizer: Mary Damianakis - Point Claire Quebec

Co Presenters: Kitty Duell -

Time: 11:15 AM

**SessionNumber: 4.01**

*Collaborative Thinking*

This skill building session introduces practitioners to the practical uses of Edward DeBono's Six Thinking Hats. Participants will learn how to isolate thinking modalities to accelerate collaboration. Thinking collaboratively, individuals w/in groups express their perspectives, needs and ideas in a conflict free process. Meetings using the collaborative thinking process maximize participant input and quality of discussion. The process dramatically speeds up meetings and clarifies points of view. Based on the parallel thinking concept designed by Edward deBono, this 90 minute session gives participants a fast effective strategy to generate input, discuss topics and think collaboratively.

Organizer: Philip, J Shearrer - Columbia MO

Co Presenters:

**SessionNumber: 4.02**

*Chaos, Consciousness and Conflict: The Scientific Foundation of Conflict Resolution*

This lecture and discussion brings together the sciences of chaos theory, consciousness studies and neurobiology to help us understand why human beings are both prone to intense and long-lasting conflict as well exceptionally adept in finding creative ways to resolve it. Human beings are not the coldly rational creatures presumed by the law or our economic models. By understanding how physics and the architecture of our brains influence passions and beliefs, we can help clients make choices that are genuinely beneficial. This is the true meaning of justice.

Organizer: Brian Muldoon - Whitefish MT

Co Presenters:

Date: Friday, September 03, 2010

Time: 11:15 AM

**SessionNumber: 4.03**

*Mediation: Crossing Borders, Part 2*

Mediation in general, crosses borders in more ways than one can count. This two part session will introduce mediation from an international perspective and acquaint participants to the Hague Convention on the Civil Aspects of International Child Abduction. The two sessions will give a brief overview of the treaty's applicability and scope while illustrating some examples of the different implementation and the realization process. The presentation will look at a few current examples such as US, Canada, NL, Greece, Switzerland, Argentina and Macau. The session will explore the circumstances, how and when mediation can be beneficial and effective with international cases. Furthermore, the two sessions will examine the different mediation models currently used and explore the advantages and disadvantages for each of the models.

Organizer: Kitty Duell - The Hague

Co Presenters: Mary Damianakis -  
Mel Rubin -

**SessionNumber: 4.04**

*The Transformative Framework and Mediation Practice in the West Bank: Is there a link?*

Within the culture of the United States, the Transformative framework has engaged scholars and practitioners in the debate over what matters most in conflict, what matters most for the parties, and whether having an ideological perspective alters the way in which a mediator works. Outside of the Western world, however, this debate has not taken place in the same way, and research into the topic is bare. With entirely different social structures and ideological perspectives, is the Transformative approach outside of the Western world even relevant?

Organizer: Erin M Dyer - Dublin Dublin

Co Presenters:

**SessionNumber: 4.05**

*The United States Institute of Peace: America's Commitment to Building Global Peace and Security*

In this session, a general overview of the work of the United States Institute of Peace will be provided. The current and future activities and projects of the Institute will be discussed including its recently established Academy for International Conflict Management and Peacebuilding, and how it can be a resource for practitioners in the field. In addition, the Institute's plans for a public education center as part of its National Headquarters will be discussed. The headquarters is slated to open in the spring 2011.

Organizer: David J. Smith - Washington DC

Co Presenters:

**SessionNumber: 4.06**

*Crossing the barriers into peace: Cultural and Psychiatric implications for mediation in Special Education*

The session will address how mediators are perceived by mediation participants of diverse background. and will focus on how mediators at times can reflect rigidity of the conflict resolution process that can hamper an agreement on the issues. Finally persons with psychiatric disabilities need assistance during conflict resolution, and how the perceived role of a mediator can facilitate and increase confidence and trust building for all parties.

Organizer: Okima Williams Amaya - Philadelphia PA

Co Presenters:

Date: Friday, September 03, 2010

Time: 11:15 AM

**SessionNumber: 4.07**

*Teaching Mediation Skills Through Mediation Competitions*

This session will feature an overview of the growth of intercollegiate mock mediation tournaments over the last ten years and how that concept expanded to an international mock mediation competition for law school students. Participants will understand the benefits to students and how to organize a team. Participants will also learn how to obtain assistance from the International Academy of Dispute Resolution to train students in mediation and mediation advocacy.

Organizer: Kenneth Frank - Gainesville GA

Co Presenters: Richard Calkins -

**SessionNumber: 4.08**

*Remodeling Family Decision Making to Address Elder Care Issues*

Remodeling Family Group Decision-Making to Address the Elder explores the Family Group Decision-Making process, a process widely used to address juvenile concerns, as a redo that can be used by mediation centers, in partnerships with agencies and neighborhoods, as an effective, conversational approach for families that are faced with decisions about the aged, frail and infirmed.

Organizer: Lisa Singh - Dayton OH

Co Presenters: Arnecia Patterson - Dayton OH

**SessionNumber: 4.09**

*Mediation and Collaborative Law: How Collaborative Law Changed My Mediation Practice for the Better*

Collaborative Law is often considered in competition with family mediation. Some practitioners believe that collaborative law undermines mediation, or that lawyers practice it in order to undercut mediation practice. This practitioner has found that the approaches of collaborative law have improved her domestic relations mediation practice, and have made it more inviting to lawyers. She will share her practices in this workshop, and discuss how to improve relations with lawyers and other professionals.

Organizer: Zena D. Zumeta - Ann Arbor MI

Co Presenters: Zena D. Zumeta - Ann Arbor MI

**SessionNumber: 4.10**

*Mediation Ethics: Many Paths, A Single Destination*

In an interactive session, the presenters will take participants through scenarios which present ethical dilemmas. Using the Standards of Conduct adopted by ACR, participants will analyze how to respond.

Organizer: Terry Wheeler - Columbus OH

Co Presenters: Sharon Press - St Paul MN

**SessionNumber: 4.11**

*Mediator Perspectives and the Four Universes: A Kabbalistic Model for the Integration of the Conflict Specialist*

We will explore the multiple perspectives we adopt as mediators through the paradigm of the Kabbalistic Universes providing methods, practices and examples of how mediators can gain more awareness and integration at each level. The first and most recognizable universe of doing and making. The second perspective includes emotions and a psychological awareness of how the past is affecting the present. Finally, the third level of Briah allows the mediator access to a non-dual reality. The goal is to skillfully and consciously utilize all three perspectives.

Organizer: Lili, E. Zohar - Denver CO

Co Presenters: Lili E. Zohar - Denver CO

Date: Friday, September 03, 2010

Time: 11:15 AM

**SessionNumber: 4.12**

*Beginning With the Children: Creating a School-Based Peace Helpers Program*

Beginning with the Children describes a field-tested, step-by-step process schools can use to train and support young students in serving as "peace helpers" in their classrooms. After training sessions to develop their skills in listening, handling feelings, mediating conflicts, and leadership, peace helpers assist their teacher in establishing a classroom peace corner. They are then available to work in the peace corner, listening to a classmate who is upset or helping two students talk out a conflict. This session will familiarize participants with the underlying theory used to create the Peace Helpers program, and the practical steps required to implement it in schools.

Organizer: Tara Fishler - New Rochelle NY

Co Presenters:

**SessionNumber: 4.13**

*Building a Conflict Competent Organization Phase II: What Practitioners, Organizations, and the Conflict Resolution Profession Can Learn and Apply in the Workplace*

Join us in our journey to build organizational conflict competence in a 14,000- employee union environment of a utility company in New York City. Learn how ConEdison launched a design team of stakeholders and worked with senior management while providing conflict management services through the company. Track the champion's challenges and how the Ombudsman, HR, EEO, Labor Relations, Ethics, Security and Training evolved to accept and then embrace conflict management. Discuss how to address resistance and measure success.

Organizer: Rita Callahan - New York NY

Co Presenters: Bob Damato - Long Island City NY

Doug Bush - Long Island City NY

**SessionNumber: 4.14**

*Consensus Building through the Use of Facilitated Dialogues: the Ecuadorian Experience of Judicial Sector and Civil Society Reforms*

The American Bar Association's Rule of Law Initiative is assisting local justice operators and civil society organizations address a number of conflictive issues in Ecuador, including criminal law reforms and lack of inter-institutional coordination in prosecuting crimes. Facilitated dialogues have proven to be a useful tool for consensus building and process design. Three of the facilitators will provide their perspectives on their experiences in Ecuador and the issues, results, and future use of the dialogues.

Organizer: Al Amado - Quito

Co Presenters: Clara Gómez - Houston TX

Walter A. Wright - San Marcos TX

**SessionNumber: 4.15**

*Many Paths of Identity, Diversity and Hidden Biases in Power and Privilege*

Organizer: Susan Brotherton -

Co Presenters:

**SessionNumber: 4.16**

*¿Que tiene que ver la cultura?*

Organizer: Maria Medrano Armington -

Co Presenters:

Date: Friday, September 03, 2010

Time: 11:15 AM

**SessionNumber: 4.17**

*"What Goes Around, Comes Around: How Conflict Resolution Programs in an American Urban Center and Post-Conflict Environments Inform Each Other"*

Having worked for nearly 20 years in over 25 countries, both of the presenters became leaders of one of the largest American urban mediation centers. Traditionally, international development implies the transfer of knowledge from affluent industrialized countries to poor and struggling nations. The presenters experienced international development in reverse. In this session, they will discuss how in building a vibrant mediation center that truly meets the needs of a highly diverse community, they looked for guidance to their work abroad developing conflict resolution initiatives in the wake of war, ethnic cleaning and tremendous social and economic change.

Organizer: Brad Heckman - New York NY

Co Presenters: Karen Bernstein - NY NY

**SessionNumber: 4.18**

*Diversity and Assumptions at the Mediation Table*

This session explores the role of stereotyping, bias, privilege, and non-verbal communication in mediation. Using case examples and a "film noir" style short about an awkward lunchtime conflict, the presenters work with the audience to examine conflict dynamics and assumptions that occur at the mediation table. Come to this interactive session for a chance to talk about some of your more challenging mediation moments, as well as to hear from others about the effects of cross-cultural communication and miscommunication in mediation.

Organizer: Cheryl L. Jamison - Annapolis MD

Co Presenters: Lou Gieszl - Annapolis MD

**SessionNumber: 4.19**

*Interdisciplinary Unbundled and Collaborative Professional Services to Increase Conflict Resolution Access and Professional Profitability*

Taught by "The Father of Unbundling," this workshop is for conflict resolution professionals in all fields to develop skills and offer new services to clients who are willing to pay your full hourly rate for a limited scope of your help. You will learn about serving as a mediation coach for clients outside and inside the mediation room, negotiation and drafting coach for pro se litigants needing legal, parenting and financial help, and how to serve as an unbundled preventative provider for people forming new family and business relationships. 90 minutes will not be enough, but it will give you a start toward kickstarting your practice for increased revenue.

Organizer: Forrest (Woody) Mosten - Los Angeles CA

Co Presenters:

**SessionNumber: 4.20**

*What Does Systemic Restorative Justice Look Like? A Restorative Model Examined*

There are many restorative justice programs around the country, but few become part of the actual court system. Our current model in Fresno, CA is embedded in the juvenile justice system. This model has been part of the system for over the past year and this session will examine the structure, what has happened, both outcomes as well as lessons learned. We will offer some ideas which may allow others to get started on their own restorative justice system.

Organizer: Noelle A Daoudian - Fresno CA

Co Presenters: Ron Claassen - Fresno CA

Timothy Nightengale - Fresno CA

Date: Friday, September 03, 2010

Time: 2:30 PM

**SessionNumber: 5.01**

*Mediation Cycles: A Breakthrough Model of Conflict Resolution*

Traditional mediation processes are often transactional by nature and too superficial in their treatment of conflict to thoroughly resolve disputes. In this workshop, participants will be introduced to the Mediation Cycles, a breakthrough model of conflict resolution that progressively exposes the complexity of conflict, links the mediation process with the advanced interventions required to address the complex emotional, psychological and behavioral dynamics between the parties, and shifts the underlying conflict dynamics to affect lasting change.

Organizer: Jesse Sostrin - San Luis Obispo CA  
Co Presenters: Medina Steffanie - San Luis Obispo CA

**SessionNumber: 5.02**

*It Ain't as Bad as it Could Be – But It's Bad Enough: Mediating Labor Negotiations in Hard Times-*

See Cheryl Jamison

Organizer: Dan Rainey -  
Co Presenters:

**SessionNumber: 5.03**

*The Ethics of Mediation-Arbitration*

Mediation and arbitration are respected methods of dispute resolution, yet the hybrid practice of mediation-arbitration (med-arb) has long been accused of compromising ethical principles. This discussion will re-examine med-arb against national mediation and arbitration standards to determine whether it may be offered as a legitimate dispute practice, and if so, to identify steps that could reinforce its ethical application.

Organizer: Richard Fullerton - Denver CO  
Co Presenters: Richard Fullerton - Denver CO

**SessionNumber: 5.04**

*Asymmetrical Negotiation: When Distributive and Integrative Bargaining Styles Collide*

The skilled mediator facilitates negotiation between disputing parties. What happens if the parties don't know how to negotiate well? What happens when they are using vastly different negotiating styles? How can the mediator assist the parties so that they can bargain better with each other? This session will explore how the mediator can work with the different negotiating skills of those who are at the table so that the outcomes of the mediation might be improved.

Organizer: Moira J. Kelly - New Berlin WI  
Co Presenters:

**SessionNumber: 5.05**

*Looking Into the Crystal Ball: Predicting the Future of Transformative Mediation*

This session will bring together transformative mediation (or those interested in this form of practice) in order to hear the predictions of leaders in the transformative mediation movement about future opportunities/challenges and to actively learn and discuss with each other in small group format the practitioner perspectives on the future. Transformative mediators who have agreed to be part of the panel portion of the discussion include Maria Stalzer Wyant Cuzzo, Louise Phipps Senft, Kristine Paronica, Dan Simon, Lisa Hershman, Bernard Le Roux and others. Active discussion by participants will also be featured.

Organizer: Maria Stalzer Wyant Cuzzo Cuzzo - Superior WI  
Co Presenters:

Date: Friday, September 03, 2010

Time: 2:30 PM

**SessionNumber: 5.06**

*The Implications of Prejudices, Classism and Sexism in Daily Conflict Resolution*

The tensions of the daily exchange of our lives, reflect the way each person perceives her/his self and her/his surroundings. The outcome of this tension is a conflict which is natural in our everyday life. In the process of conflict resolution, the identity values of a person come out to the surface, among those values the more outstanding are the prejudices held by the person, his/her view of classism and sexism.

Organizer: Luis Ore - Bowling Green KY

Co Presenters: Maria Lucia Amorochodeduran - Bogota

**SessionNumber: 5.07**

*Discipline That Restores: Strategies to Create Respect, Cooperation, and Responsibility in the Classroom*

Discipline That Restores (DTR) is a best practice discipline system based on Conflict Resolution Education, Peacemaking, and Restorative Justice. DTR increases respect and civility among all students and is especially effective with students resistant to authority and empowers all participants to be responsible and accountable. This session will describe DTR theory, structure, strategies and case studies. Considering a discipline system based on an unconditional commitment to be constructive engages lively participant discussion, reflection, and imagination.

Organizer: Ron, L Claassen - Fresno CA

Co Presenters: Roxanne Claassen - Raisin City CA

**SessionNumber: 5.08**

*Dilemas éticos y unificación de criterios en la gestión de conflictos en la comunidad*

Organizer: Ramon Alzate -

Co Presenters: Cristina Marino -

**SessionNumber: 5.09**

*Processing Ethical Issues for the New Mediator*

This interactive and participatory session will provide new (and experienced) mediators a way to process ethical considerations in a structured, thoughtful, and organized way. New mediators take roughly 40 hours of beginning training and they are then set out on the world. And, often, the topic of ethics is only a small part of that initial training, and usually found at the end of the training. So while new mediators may have an idea that there are guidelines, or standards, they may not really have any true sense of the kinds of issues they will see in the real world, and they may not have been given the proper tools to address those situations. This session will give new mediators these tools, and they will be able to use them for the rest of their careers.

Organizer: Jonathan S. Rosenthal - Annapolis MD

Co Presenters: Maureen A. Denihan - Annapolis MD

Date: Friday, September 03, 2010

Time: 2:30 PM

**SessionNumber: 5.10**

*Conflict Resolution Training for Teams: The Emotional Intelligence Factor*

Conflict-Conflict-Conflict! Today's workplace is feeling the pressure of negative, increasing conflict; a hurdle that impacts relationships and productivity. Teams are reporting anxiety, low problem-solving skills, poor morale and failure to feel excited and engaged with the workplace. In order for teams to approach conflict with healthy anticipation and a sense of opportunity there is one key factor that is commonly overlooked; the domains of emotional intelligence. This session will guide participants through the critical facets of emotional intelligence and their application in conflict resolution within the workplace. Participants will be able to identify the key behaviors for training and mentoring, as well as coaching teams into lasting, healthy conflict resolution strategies.

Organizer: Sheri Callahan -

Co Presenters:

**SessionNumber: 5.11**

*Social Enterprising and Community Based Mediation Centres: Advance your organization's mission and financial bottom line at the same time*

In this session, Mediation Services Winnipeg showcases its social enterprise, Resolution Skills Centre (RSC), a comprehensive conflict resolution training program which offers 3 skills based certificates to the public. Mediation Services uses RSC to further its mission to "promote and enable peaceful responses to conflict..." while generating an additional \$400,000 per year in revenue for the agency. Learn about how social enterprising can further your mediation centre's goals – both its mission and its bottom line.

Organizer: Charlene J. Guenter - Winnipeg Manitoba

Co Presenters: Charlene J. Guenter - Winnipeg Manitoba

Sandy Koop Harder - Winnipeg Manitoba

Lois Coleman Neufeld - Winnipeg Manitoba

**SessionNumber: 5.12**

*The Mediation Process and Child-Related Disputes*

This panel presentation will introduce participants to the use of mediation in child-related disputes including custody/visitation, juvenile delinquency, and child protection cases. Panelists are all practitioners in their field either as mediator or attorney and will describe the benefits of using mediation, the role of the child, and other mediation participants in these specific areas.

Organizer: Alyson Carrel - Chicago IL

Co Presenters: Kathy Gordon - Chicago IL

Corinne M. (Cookie) Levitz - Chicago IL

Suzanna Schrader - Chicago IL

**SessionNumber: 5.13**

*The Children's Checkbook Method of Child Support*

Existing child support statutes assume incorrectly that the absent parent should send a sum of money to the other parent for support. This workshop identifies four flawed assumptions inherent in all child support statutes, and provides a solution that all mediators will welcome as a tool in the mediation room. The children's checkbook method of sharing children's costs is innovative, promotes cooperative behavior, eliminates trading days for dollars, and is more fair to both parents.

Organizer: Stephen K Erickson - Bloomington MN

Co Presenters: Marilyn McKnight - Bloomington MN

Date: Friday, September 03, 2010

Time: 2:30 PM

**SessionNumber: 5.14**

*Using the Dynamics of Culture to Improve Mediation Skills in Intercultural Conflicts*

This workshop will explore the dynamics of culture and how it effects the mediation process, both in terms of how the values rae specific to a culture, but also how the dynamics can disturb the flow across cultures. At the end of this workshop there will be specific suggestions for mediators who work across cultures to enhance their mediation skills.

Organizer: Lisa Singh - Dayton OH

Co Presenters:

**SessionNumber: 5.15**

*Sharing "Trade Secrets": Tips and Techniques from Cross-Section Colleagues for Expanding Your Practice.*

Members of the Workplace, Organizational Conflict Management and Ombuds sections all strive for a workplace where conflict is resolved constructively; yet they work in diverse contexts, applying different constructs and techniques. How much do we really know about the work of our cross-Section colleagues? What might we adapt to our own practices? Using World Café methodology, we will explore two questions. What key practices and tools used by practitioners of one Section might be adapted to enhance the effectiveness of others? And, how can we grow the demand for constructive workplace conflict resolution practices via collaboration across Sections?

Organizer: Claudia Cohen - New York NY

Co Presenters: Julie Denny - Princeton NJ

Nicholas Diehl - Bethesda MD

Camilo Azcarate - Washington DC

**SessionNumber: 5.16**

*LITIGATION AND ALTERNATIVE DISPUTE RESOLUTION: HAS A DANIEL COME TO JUDGEMENT? THE AFRICAN PERSPECTIVE: THE NIGERIAN EXPERIENCE*

Dispute resolution is at the heart of human existence. The main thrust of this paper is a comparison between the twin pillars of litigation and Alternative Dispute Resolution(ADR). These are the pillars upon which justice and peace anchor.

Organizer: Charles O. Ayaunor - Lagos Lagos State

Co Presenters:

**SessionNumber: 5.17**

*Evolutionary Biology, Bowen theory, and the Path to One Destination: Peaceful Conflict Resolution*

Humans have evolved together over thousands of millennia. These evolutionary processes are hardwired into our brains, yet they often are contradictory and create both obstacles to and opportunities for peaceful conflict resolution. Bowen theory is a human systems theory that understands evolutionary biology and offers universal approaches for promoting peace through increasing differentiation. This workshop highlights evolutionary concepts and outlines ways that facilitators can proceed with disputants to promote peace and increase tolerance for others.

Organizer: Wayne F. Regina - Prescott College AZ

Co Presenters:

Date: Friday, September 03, 2010

Time: 2:30 PM

**SessionNumber: 5.18**

*Leadership from a Civic and Conflict Resolution Perspective*

Leadership has traditionally been understood as essentially authoritarian in nature. Leaders set the agenda and coerce or enlist others to execute it. Conflict resolution principles and practices-- mediation, facilitation, dialogue, story-telling, and civic organizing--enable a paradigm shift to viewing leadership as engaging others in co-constructing and working together to attain collective goals. When leaders work from within systems, both organizations and communities, via collaboration and group interaction, creativity and innovation are the emergent results.

Organizer: Ran Kuttner - Omaha NE

Co Presenters:

**SessionNumber: 5.19**

*Why Bowl Alone? The Power of Networks and Spiritual Community for ADR Practitioners*

This workshop explores the power of professional networks and spiritual community for ADR practitioners. Many people experience a split in their lives between their "professional" selves and their "personal" or "spiritual" selves. This session offers a vision of integrating these parts of ourselves by forging spiritual community with professional colleagues. We will explore ways that groups of ADR practitioners can enhance their effectiveness -- in work and in life -- through building communities of common vocational passion and shared spiritual experience.

Organizer: Erica Ariel Fox - Brookline MA

Co Presenters:

**SessionNumber: 5.20**

*The Transformational Power of Coaching*

In this interactive workshop, four experienced coaches come together to discuss the transformative power of coaching. The speakers will discuss how coaching works to help people make changes in their personal and professional lives. They will share mindfulness and other techniques that increase self-awareness, that facilitate presence and that assist clients to fundamentally transform how they experience and manage conflict. These experienced coaches will also discuss related techniques about building our practices.

Organizer: Cinnie E Noble - Toronto ON

Co Presenters: Bob Acton - Calgary AB

Emily Gould - Montpelier VT

David Savage - Calgary AB

Time: 4:00 PM

**SessionNumber: 6.01**

*Strategies for Resolving Conflict on Boards*

The constructive handling of disagreement is essential to organization and personal effectiveness. Improve strategies in managing interpersonal differences will enrich your work, relationships and career as a board of directors member, in any corporate or non-profit environment.

Organizer: Amicitia I. Maloon-Gibson - Melbourne FL

Co Presenters: Amicitia Maloon-Gibson - Melbourne FL

Date: Friday, September 03, 2010

Time: 4:00 PM

**SessionNumber: 6.02**

*Dealing with the complexity of crime-related mediation: transformative practice and VOM*

This workshop will explore the reasons for and the consequences of the choice to use transformative mediation as a basis for victim-offender work. Mediators will share their experiences of the use of the transformative approach in Scandinavia and in Southeastern Pennsylvania and explore both the theoretical and practical foundations of their choice to work with empowerment and recognition in the face of conflicts arising from crime.

Organizer: Bernard, E le Roux - Gothenburg

Co Presenters:

**SessionNumber: 6.03**

*Dispute Resolution by Design*

This workshop focuses on designing a dispute resolution process tailored to the specific situation and specific parties in dispute. In addition to meeting with the parties separately to review the models available, this approach contemplates a menu of specific options available and allows the parties to choose a la carte from the components found in mediation, collaborative practice and other dispute resolution procedures. The approach recognizes the primacy of the clients in choosing the appropriate elements.

Organizer: P. Marshall Yoder - Harrisonburg VA

Co Presenters: Michael A. Zeytoonian - Wellesley Hills MA

**SessionNumber: 6.04**

*Making Meaning: Case Studies in Democratic Deliberations, Community Resilience, and Dialogue's Dynamics*

This session will explore the lessons learned from two significant civic dialogue projects: a two-year long series of dialogues conducted in the wake of the 9/11 attacks (and DC-area Anthrax and sniper attacks) and a year-long series of dialogues conducted on the 40th anniversary of Martin Luther King's assassination and the subsequent Baltimore '68 riots.

Organizer: John Windmueller - Bethesda MD

Co Presenters:

**SessionNumber: 6.05**

*Somatic Skills for Conflict Resolvers*

This workshop will focus on developing physical skills that enable conflict resolvers to manage more effectively the physiological stresses experienced by the resolver during conflict resolution processes. Conflict resolvers are taught verbal de-escalation skills to manage the emotional responses of the disputants; they are not taught how to effectively manage their own physiological responses to the stress and emotions they experience. This workshop will address this fundamental gap in conflict resolution training.

Organizer: Stephen Kotev - Brooklyn NY

Co Presenters:

Date: Friday, September 03, 2010

Time: 4:00 PM

**SessionNumber: 6.06**

*Promoting mediation among lawyers as an important aspect of establishing the Rule of Law*

The Rio de Janeiro Chapter of the Brazilian Bar Association just won the most prestigious award on innovations towards a more efficient and effective legal system ([www.premioinnovare.com.br](http://www.premioinnovare.com.br)). I was the designer and coordinator of this program at the Bar Association. The session will explore the different lines of work used to "buy-in" lawyers for collaborative problem solving methods and the results of the research held after almost one year of this program, showing the inversed proportionality between the knowledge on Mediation and the tendency to go to Court (as the only option), as well as the clear role that actual experience in Mediations plays in reducing the tendency.

Organizer: Gabriela Asmar - Rio de Janeiro RJ

Co Presenters: Gabriela Asmar - Rio de Janeiro RJ

**SessionNumber: 6.07**

*Unity in Diversity: A Baha'i Model for Mediation*

The Baha'i Faith is founded on the belief of the unity of humankind. This session will consider a Baha'i vision of the future as the foundation for eventual global peace and prosperity. Participants will learn and practice a set of skills, based on the underlying Baha'i principles of peacemaking and consultation. We will be using international examples from Russia, China, Malaysia, India, Eastern Europe, and Central and South America.

Organizer: Trip Barthel - Reno NV

Co Presenters: Trip Barthel - Reno NV

Shamil Fattakhov - Kazan Tartarstan

Cindy Savage -

**SessionNumber: 6.08**

*How does Restorative Justice relate to many different religions and connect us all !?*

1. Introduction of the main principles of Restorative Justice. 2. Comparison of RJ to several main religions. [Christianity, Catholicism (Mennonite etc), Buddhism, Hinduism and Islam] 3. Demonstration of several practices such as Circle process, Victim Offender mediation and facilitation which protects and sustain the religious believes. 4. Discussion of any contradictions witnessed.

Organizer: Pushpi Weerakoon - Harrisonburg VA

Co Presenters: Pushpi Weerakoon - Harrisonburg VA

**SessionNumber: 6.09**

*Exploring Bias & Culture: Implications for the Practice of Mediation*

Organizer: Judith Saul -

Co Presenters:

**SessionNumber: 6.10**

*Demonstration of Co-resolution and Report from the Ohio Co-resolution Project*

Having drawn attention and curiosity from ACR, the concept of co-resolution is now developing into a real practice. A 6-hour training was held in November, eight experienced ADR professionals attended, all participants gave the co-resolution concept the highest marks on evaluations, all expressed a willingness to use co-resolution, and four of us are setting dates to start applying the process. We would like to report back our experiences to ACR and run interactive co-resolution simulations.

Organizer: Nathan Witkin - Marion OH

Co Presenters: Margaret E. Honore Miller - Chillicothe OH

Susan Shostak - Lancaster OH

Randy L. Fisher - Columbus OH

Date: Friday, September 03, 2010

Time: 4:00 PM

**SessionNumber: 6.11**

*A Crash Course in Inter-Religious and Inter-Ethnic Sources of Conflict in Global Hot-Spots: The Case of Iraq, Afghanistan & Pakistan*

The session provides participants with in-depth information and case studies of ethnic, religious, and sectarian differences that have and continue to serve as the root of conflict in Iraq, Afghanistan, and Pakistan. Understanding of differences between groups is essential to reduce inter-group conflict in these conflict-ridden societies. Historical, theological, and sociological perspectives, as well as first-hand experiences of conflicts in Pakistan, will provide mediators with the foundation to engage in mediation work within these countries.

Organizer: Anisah, B Bagasra - Orangeburg SC

Co Presenters: Sajid Saleem - Orangeburg SC

**SessionNumber: 6.12**

*Transparency In Action: Surfacing and Resolving Conflicts - The Kaiser Permanente Health Care Ombudsman/Mediator Program*

Kaiser Permanente, a healthcare maintenance organization sponsors a conflict resolution model known as the Healthcare Ombudsman/Mediator Program. This model is part of an integrated practice that includes Conflict Resolution (CR) practitioners responsible for addressing/resolving conflict after adverse medical outcomes. This presentation will provide an overview of the model including a historical perspective, the specific model, conflict resolution strategies, as well as types of cases and key learnings. It is the first of a three part series.

Organizer: Pat Shanahan - Fresno CA

Co Presenters: Kathleen Nelson - Oakland CA

Dorothy Tarrant - Redwood City CA

Lois Kaye - Oakland CA

**SessionNumber: 6.13**

*The Global Effects of the Nigerian Amnesty Experiment*

This will be an eye opener to the participants especially since the Nigerian system seem to defy all conflict mechanisms.

Organizer: Andrew Oseloka Sawyer - Ibadan Nigeria

Co Presenters: OKOYENWAJESUS CHINYERE NGOZI -

Emmanuel Jimmy John -

**SessionNumber: 6.14**

*Preventing Workplace Violence in the Era of Terminations, Layoffs, and Economic Anxiety*

This presentation will focus on the societal issue of workplace violence. This issue touches the lives of all Americans whether in the public, private, nonprofit, or academic sectors. With examples splashed across the headlines including the US Postal Service ("going postal"), Virginia Tech, and the Atlanta day trading shooting, the questions become: how do we recognize the potential for violence and are their existing mechanisms to manage and prevent workplace violence? Dispute resolution skills and processes are one way to approach this complex issue.

Organizer: Eva M. Soeka - Milwaukee WI

Co Presenters:

**SessionNumber: 6.15**

*Technology and Conflict: Everybody Wants to Change the World*

Organizer: Dan Rainey -

Co Presenters:

Date: Friday, September 03, 2010

Time: 4:00 PM

**SessionNumber: 6.16**

*Dialogue as a Vehicle for Social Justice: A Local Health Department's Commitment to Work Force Transformation*

The Ingham County Health Department has made the commitment to transform its workforce (300 employees) through 4-day workshops exploring the core concepts of oppression, unearned privilege and their impact on community health. This session will describe the process that the County has embarked on in developing and implementing these dialogue-based workshops, provide a sampling of their content, provide early insights gleaned from pre- and post-workshop evaluation.

Organizer: Anne Smiley - Lansing MI

Co Presenters: Doak Bloss - Lansing MI

**SessionNumber: 6.17**

*Mediators Beyond Borders – Working for a More Peace Able World*

Mediators Beyond Borders ("MBB") interprets "beyond borders" broadly. It acts across geographical, political, economic, societal, and cultural boundaries. MBB partners with NGO's, universities, political and activist groups, community organizations, professional societies, environmental, commercial and other entities worldwide to develop skills for group facilitation, public dialogue, strategic planning, collaborative negotiation, peer mediation, restorative justice, and public policy consensus building. In this presentation, MBB Board members will share experiences in its current cross-cultural and cross-disciplinary projects.

Organizer: Alan Gross - Pocono Pines PA

Co Presenters: Ashok Panikkar - IN

Ken Cloke - Santa Monica CA

Nan Waller Burnett - Golden CO

Prabha Sankaranarayan

**SessionNumber: 6.18**

*The Relevance and Effective Application of Commercial Mediatoin for ADR Practitioners*

This workshop presents insights into the dynamic and growing field of business disputes mediation and its relevance to disputes arising in many other contexts. It presents an overview of the concepts, principles, techniques, trends, ethical pitfalls and practice of commercial mediation. It is designed to bring together expert Commercial Mediators and experienced ADR Practitioners, whose practices do not focus principally on business-related disputes, but who, nevertheless, encounter them in their work, to network and explore how they might assist each other. The speakers will provide examples of some of their most challenging business disputes, including financial and technical issues, and the analytical tools available to deal with them. They will provide guidance on when to include a Commercial Mediator in the process either as a consultant or a co-mediator. Applications range from the settlement of property distribution and investment disputes in divorce cases and dissolution of family businesses, to disagreements over workplace rules between companies from different countries, to disputes between companies and their dissatisfied consumers who have warranty claims, to issues over complex intellectual property rights, and to disputes about compliance with environmental standards. For additional information about the speakers and their presentations go to the Commercial Section website at [www.mediate.com/acrccommercial/](http://www.mediate.com/acrccommercial/)

Organizer: Frances Mossman - Honolulu HI

Co Presenters: James Rosenstein - Philadelphia PA

Patricia Barclay - Edinburg Scotland

Suzanne Ulicny - New York City NY

Date: Friday, September 03, 2010

Time: 4:00 PM

**SessionNumber: 6.19**

*Rethinking Negotiation Teaching*

The Dispute Resolution Institute at Hamline University has been involved in a multi-year project to re-think and re-examine how negotiation is taught. Join the presenters who have been involved in this project as they showcase some of the cutting edge exercises and activities for teaching negotiation 2.0

Organizer: Sharon Press - St Paul MN

Co Presenters: Kenneth Fox - St. Paul MN

TBA -

**SessionNumber: 6.20**

*Is ADR a Passing Fad or Are We Building a Foundation for the Future? - A Multi-State Perspective on Capacity Building*

What will happen when current ADR practitioners retire? How have we worked to institutionalize conflict resolution into the way we do business? The session will present efforts to build strong statewide ADR programs. The presenters will include the experience of two state dispute resolution offices as well as doctoral research with a national focus. The audience will be polled for their experience and lessons learned, and a group role play will be included.

Organizer: Nicholas White - Annapolis MD

Co Presenters: Ramona Buck - Annapolis MD

John B. Stephens - Chapel Hill NC

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Date: Saturday, September 04, 2010

Time: 8:15 AM

**SessionNumber: 7.01**

*Pink Elephants In The Room: Addressing Underlying "Isms" In A Mediation*

This session will focus on the difficult issues that often are avoided or minimized during the mediation session but which are often the driving force of the conflict. Participants will learn language to address the "isms" head on, without increasing the level of conflict or breaking impartiality on the part of the mediator. Through both group discussion and role play scenarios participants will practice ways to hear and respond to these underlying conflict causers.

Organizer: Mardi Winder-Adams - Omaha TX

Co Presenters:

**SessionNumber: 7.02**

*Cognitive Behavioral Questions that Enhance Change*

The Cognitive Behavioral Model along with Systemic Questioning, when combined, creates one of the most effective methods for change. Research indicates the CB method is very effective for cognitive (How I think) and behavioral (How I react) changes.

Organizer: Dr. Larry Fong - Calgary Alberta

Co Presenters:

**SessionNumber: 7.03**

*Building Your Own Agreement Toolbox while borrowing 215 Mosten's Tools*

This is a "can't miss" session. Taught by a worldwide master mediator, Woody will offer you his full toolbox so that you can sharpen your current strategic tools and add many new ones. You will learn his 10 steps for Interest Based Negotiation, how to handle emotional outbursts, innovative caucus tactics, and how to present a mediator final settlement proposal. Woody will personally demonstrate his tools and you will be given the tool box to take home and add more of your own.

Organizer: Forrest (Woody) Mosten - Los Angeles CA

Co Presenters:

**SessionNumber: 7.04**

*Firm Foundation, Powerful Reach: Leadership Development and Community Outreach Strategies*

This interactive workshop is designed for both community mediation center staff and leadership and ACR current and future Chapter Leaders. The workshop will focus on skill-building in creative outreach and marketing strategies as well as strategies to develop team-leadership and manage conflicts among leadership.

Organizer: Lorig Charkoudian - Easton MD

Co Presenters: Sharon Press - St. Paul MN

Kim Bunker - Alpharetta GA

**SessionNumber: 7.05**

*Wassup?! CR, RJ, & Social Justice in an Urban High School*

We'll explore the challenging conflict dynamics that can develop when trust is low, power is unbalanced, identities are threatened, and — wait, I gotta txt 4 a min. We'll fine tune traditional mediation techniques for use in a high-school setting, learn credible relationship-building methods, and work with the big Social Justice question: Who are we really serving?

Organizer: Daniel, H Horsey - Denver CO

Co Presenters:

Date: Saturday, September 04, 2010

Time: 8:15 AM

**SessionNumber: 7.06**

*Mediation: A Demonstration of Different Approaches*

Transformative, facilitative, hybrid? We may know them in theory, but how are they applied in real situations? In this interactive and dynamic session, start by learning about each approach from three mediators who've extensively applied these skills in actual mediations. These mediators will then demonstrate each approach in a caucus setting. Come prepared to interact and participate in discussion.

Organizer: Jill Tanz - Chicago IL  
Co Presenters: Ann Battenfield - Chicago IL  
Andrea Becker - Oak Park IL  
Jillisa Brittan - Chicago IL  
Morgan McGough, Chicago, IL

**SessionNumber: 7.07**

*The Transformative Model and Self-determination in Family Mediation*

It's tough to be a transformative mediator in a world focused on results. Under all that pressure, we sometimes lose our commitment to support self-determination above all else. In this session we'll discuss those challenges, reconsider whether we need to surrender to them, and explore how to remain true to our belief in self-determination in each moment of our mediation sessions.

Organizer: Simon - Minneapolis MN  
Co Presenters: Dan Simon - Saint Paul MN

**SessionNumber: 7.08**

*Family Section training committee workshop on getting your training approved*

The Family Section training committee approves 30 hour family and 40 hour divorce trainings based on their adherence to our 15 desired outcomes. This session will allow attendees to compare their training to the requirements and learn how to successfully apply for certification. The committee also grants Approved Continuing Education Trainer status, and attendees will be able to learn how to qualify and successfully apply.

Organizer: Duane F. Ruth-Heffelbower - Fresno CA  
Co Presenters:  
other Family Section training committee members

**SessionNumber: 7.09**

*Managing Your Energy in Mediation: How the Conflict Resolution Practitioner Can Thrive*

Conflict Resolution professionals can experience isolation, exhaustion, loss of self and ultimately burnout. Working toward resolution, the practitioner needs to balance maintaining neutrality, soliciting and holding parties' needs, and honoring their personal place at the negotiation table. This interactive, skill building and practice enhancing workshop will highlight critical component of self care helping practitioners manage the personal energy required to perform their work. The third in a series, it is based on the Kaiser Permanente Health Care Ombudsman/Mediator Program.

Organizer: Dorothy A Tarrant - Redwood City CA  
Co Presenters: Evelyn Nodal - Hayward CA

Date: Saturday, September 04, 2010

Time: 8:15 AM

**SessionNumber: 7.10**

*Peacemaking Circles*

This workshop will provide an introduction to Peacemaking Circles, a structured dialog process that emerged in the restorative justice movement as Sentencing Circles and then evolved to broad applications in many aspects of life. Participants will experience the circle process, discuss the values foundation of the process, and learn about the key structural elements of conducting a Peacemaking Circle, with an emphasis on community building circles, dialog circles, and learning circles. The workshop will also explore multiple applications of the circle process in education, criminal justice and the workplace.

Organizer: Belinda P Reed - Baltimore MD

Co Presenters: Kay Pranis -

**SessionNumber: 7.11**

*Advance Practice and Applied Theory in High Conflict Systems: Maintaining Mindfulness with Innovative ADR Techniques or Advance Practice Skills*

This workshop will be audience interactive and include visualizations, meditations and simulation of the techniques explored. Learn to facilitate cognitive and energetic shifts in the hot seat by becoming aware of your own experience on deeper levels. This workshop is applicable to lawyers, judges, mediators, arbitrators, child and family specialists, mental health professionals and social workers.

Organizer: Nan W. Burnett - Golden CO

Co Presenters:

**SessionNumber: 7.12**

Organizer: -

Co Presenters:

**SessionNumber: 7.13**

Organizer: -

Co Presenters:

**SessionNumber: 7.14**

*The Transformation of the Marriage through the Mindful Mediator*

The face and structure of the family is changing in this new millennium. In this workshop we will explore transformational innovation in marital mediation as well as the role played by the mindful mediator in the context of transforming the marriage through marital mediation and in cultivating qualities of the heart that can enhance our effectiveness as ADR professionals. The mindful mediator can foster and coach a mindful couple as they travel the tumultuous waters of amorphous family connections.

Organizer: Nan Waller Burnett, MA - Golden CO

Co Presenters: Louise Phipps Senft, Esq. - Baltimore MD

Date: Saturday, September 04, 2010

Time: 8:15 AM

**SessionNumber: 7.15**

*Transforming America's Communities: Conflict Resolution, Partnerships and Peaceful Outcomes in America's Diverse Communities*

Since 1964 the Community Relations Service (CRS) of the United States Department of Justice has worked behind the scenes as the country's "peacemaker" for racial, ethnic and national origin community conflict. In 2009 CRS was included in the Matthew Shepard and James Byrd, Jr. Hate Crimes Prevention Act to prevent and respond to violent hate crime targeting individuals because of actual or perceived race, color, national origin, religion, gender, sexual orientation gender identity or disability. In this session CRS facilitators will provide practitioners with an overview of traditional and emerging areas of community intergroup conflict. The workshop will also focus on conflict resolution processes, interventions and best practices to empower communities and transform community conflict.

Organizer: Christopher "Kit", M. Chalberg - Denver CO

Co Presenters: Pascual, G. Marquez - Kansas City MO

**SessionNumber: 7.16**

*NEGOTIATING CHILDHOOD: Our role in creating a peaceful future*

We assess and evaluate children and parents with tools, and assumptions, guided by behavioral observations, education and experience. In this skill building Institute we will explore the culture and development of the brain and acquire skills to effect choice and decision making. We will use the role of attachment, social interaction and relationship to create a new experience of who a child becomes, the role of the parent and the implications this has for us as mediators, parent coordinators, and members of a community

Organizer: Jennifer Kresge - St. Helena CA

Co Presenters:

**SessionNumber: 7.17**

*Ética y Valores en la Resolución de Conflictos*

Organizer: Cristina Cavalli -

Co Presenters: Maria del Carmen Muñoz -

**SessionNumber: 7.18**

*Alternative Dispute Resolution in Spanish-speaking communities. (This is a bilingual workshop)*

This workshop will introduce participants to current issues pertaining to mediation in Spanish-speaking communities in the USA. It will contain a workshop practice component that addresses language issues and examples of cultural issues to take into account.

Organizer: Roy Maddock - Chicago IL

Co Presenters: Margaret Rosado - Chicago IL

Susana Guzman-Domínguez - Chicago IL

Kimberly White - Chicago IL

Patricia Vasquez

Date: Saturday, September 04, 2010

Time: 8:15 AM

**SessionNumber: 7.19**

*Family Violence: A Typology and the Implications for Mediators and Other Conflict Resolution Specialists*

This workshop will present recent research and perspectives on family violence. It will explore and define the typology of family violence and the impact it has on mediation. The workshop will present the different types and levels of violence and relate it to the apparent contradictions seen in various research findings. The workshop will address multi-modal and multi-cultural perspectives and the need for enhanced mediator awareness and skill. including multi-modal and multi-cultural perspectives.

Organizer: Judith McKay - Ft. Lauderdale FL

Co Presenters:

Time: 10:15 AM

**SessionNumber: 8.01**

*The Transformative Mediator as Illuminator of the Field of All Possibilities*

This workshop will focus on correlations between Transformative Mediation and energy healing modalities such as Reiki, Therapeutic Touch, et cetera. There will be a strong focus on identifying the energetic participation of both parties and mediators. We will also examine non-directive interventions and their potential to support profound and sometimes unexpected shifts, and the internal work necessary to set aside limitations to those possibilities. This workshop will include presentation, role-play, discussion and a Reiki atunement for any participant wanting one.

Organizer: Aurora L. Denny - Bradley CA

Co Presenters: Aurora L. Denny - Bradley CA

Daphne S. Denny - Bradley CA

**SessionNumber: 8.02**

*Family Arbitration: An Alternative Dispute Resolution Process for Family Practitioners*

Family arbitration is a voluntary dispute resolution process in which a neutral third party, the arbitrator, intervenes to provide a final and binding decision on the issues submitted by the parties. The participants will learn the nature of this process. They will receive an overview of the legislation and regulations governing family arbitration. In a case study, the presenter will describe a family arbitration from its commencement to conclusion with reference to applicable documents.

Organizer: Richard W. Shields - Ancaster Ontario

Co Presenters:

**SessionNumber: 8.03**

*The 3rd Side and the Cycle of Change*

A Model of Conflict & ADR: Understanding the Trajectory of Conflict and the Implications for ADR

How do we know which ADR approach would be most effective for a given conflict situation? This session introduces a new theoretical model depicting the intrinsic causes and natural course of conflict. William Ury's Third Side concept has been extended and combined with the universal cycle of change into a single coherent model. It encapsulates the growth, decline and re-emergence of conflict with the applicable ADR approaches for each part of the cycle. Specific examples illustrate the efficacy of various ADR approaches throughout the cycle and provide the basis for discussion on the future of ADR.

Organizer: John D. Kenyon - Houston TX

Co Presenters:

Date: Saturday, September 04, 2010

Time: 10:15 AM

**SessionNumber: 8.04**

Organizer: -  
Co Presenters:

**SessionNumber: 8.05**

Organizer: -  
Co Presenters:

**SessionNumber: 8.06**

*Improving Special Education Mediation*

This session will compare special education mediation in several states in the United States as well as in other countries (e.g., Scotland, England). We will be identifying factors (e.g., financing, qualifications of mediators, length of sessions, theoretical underpinnings, models implemented, flexibility of process, amount of information available to the mediator before the mediation, contact by the mediator with participants before the mediation) that make programs and individual mediation sessions productive, not productive, unique and/or replicable.

Organizer: Jan Marie Fritz - Cincinnati OH  
Co Presenters:

**SessionNumber: 8.07**

*Consensus based approaches to solving complex public policy issues*

The leadership team of the Washington, D.C. based non profit, Convergence, will present a workshop which lays out the fundamentals of an approach to consensus building processes in complex public policy contexts which include multiple stakeholders and interests. The President of Convergence, Rob Fersh is the former head of Search for Common Ground's U.S. based operations. He and his colleagues have been involved in successful consensus building initiatives related to the uninsured population in the U.S., the U.S.- Muslim Engagement Initiative relating to U.S. interaction and policy with the majority Muslim world, poverty, and the federal Faith-Based Initiative. They will use these examples and other ongoing assessments to illustrate the potential and challenge of this approach on difficult issues of national significance.

Organizer: Randall J. Brandt - Washington DC  
Co Presenters: Rob Fersh -  
Aakif Ahmad -  
Kelly Young -

**SessionNumber: 8.08**

Organizer: -  
Co Presenters:

**SessionNumber: 8.09**

Organizer: -  
Co Presenters:

**SessionNumber: 8.10**

*Nuevos caminos para prevenir la conflictividad social*

Organizer: Maria Alba Aiello de Almeida -  
Co Presenters:

Date: Saturday, September 04, 2010

Time: 10:15 AM

**SessionNumber: 8.11**

Organizer: Patricia Brandon - SC

Co Presenters:

**SessionNumber: 8.12**

*Supporting Party Choice: Practicing Elder Mediation From a Relational Framework*

As people age, individuals and families are faced with many difficult decisions and, too often, conflict. Mediation can play a critical role in bringing older adults together with their family members, care givers and healthcare and social service providers to have important conversations. This workshop will introduce participants to the practice of elder decision making and mediation from a relational framework and how it responds to the needs of those present and respects each person's decision-making capacity as they face critical times of transition. The format will be interactive and include examples and lessons learned from experienced practitioners.

Organizer: Winnie Backlund - Hatfield PA

Co Presenters: Judith Saul - Ithaca NY

**SessionNumber: 8.13**

*A DISCUSSION OF ACCESS TO THE ADR PROCESS FOR SENIORS AND PEOPLE WITH DISABILITIES*

This session will focus on examples involving accommodations for individuals within the healthcare field and services. Specifically, the goal is that this evolving area of ADR practice will ignite dialogue amongst session participants particularly around access principles as contained in the Americans with Disabilities Act of 1990 and as amended in 2008.

Organizer: Gary C. Norman - Baltimore MD

Co Presenters: Debra T. Berube - Reston VA

**SessionNumber: 8.14**

Organizer: -

Co Presenters:

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