

# SAVE 20%

Make sure to mention promotion code **JBNPD** when ordering!

## 1. CUSTOMER INFORMATION

Name \_\_\_\_\_

Company Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Day Phone \_\_\_\_\_

(required on all orders in case of inquiry)

- Yes, I'd like to hear about special discount offers, new products, and more. Please place me on the Jossey-Bass e-mail list.

E-mail Address \_\_\_\_\_

## 2. MATERIALS

ISBN	TITLE	PRICE	QTY	TOTAL



Order Amount\_\$ \_\_\_\_\_

Discount Code \_\_\_\_\_

Discount\_-\$ \_\_\_\_\_

Shipping\_\$ \_\_\_\_\_

Sales Tax\_\$ \_\_\_\_\_

TOTAL ENCLOSED\_\$ \_\_\_\_\_

## 3. SHIPPING CHARGES

Please add shipping charges:

Merchandise	Surface	2-day	1-day
First Book	\$5.00	10.50	17.50
Each additional Book	\$3.00	3.00	4.00

Prices listed are for domestic United States customers and are subject to change without notice. Availability subject to stock on hand. For orders of greater than 15 items, please contact us for shipping charges at 800.956.7739.

## 4. SHIPPING ADDRESS (if different from Customer Info.)

Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Shipping Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

## 5. PAYMENT METHOD (all payments must be in US \$\$)

Payment Enclosed. All payments must be in U.S. dollars. (Payable to Jossey-Bass)

\_\_\_\_ Check/money order    \_\_\_\_ Visa    \_\_\_\_ Discover

\_\_\_\_ American Express    \_\_\_\_ Master Card

Card No. |\_|\_|\_|\_| - |\_|\_|\_|\_| - |\_|\_|\_|\_| - |\_|\_|\_|\_|

Expiration Date \_\_\_\_ / \_\_\_\_

Signature \_\_\_\_\_

Card Holder Name \_\_\_\_\_

## GUARANTEE

We guarantee you will be pleased with any product.

If you are not completely satisfied, simply return it within 30 days of purchase and we will promptly issue a refund.

Delivery: Orders shipped via "surface" will normally arrive within 7-10 business days. Orders shipped via "2-day" will normally arrive within 2-3 business days of placement from order via telephone. Orders shipped via "1-day" will normally arrive within 1-2 business days from placement of order via telephone (before 10am PST). All orders are subject to a credit review. Alaska, Hawaii, Puerto Rico, and other U. S. Protectorates orders will be shipped via "2-day". Orders of \$15.00 or less will be charged a flat \$4.00 shipping rate. Please note that some products have special shipping charges. FOB Shipping Point: Somerset, New Jersey.

## FOUR WAYS TO ORDER!

Phone Toll-Free: **800.956.7739**

Fax Toll-Free: **800.605.2665**

Mail: **10475 Crosspoint Blvd., Indianapolis, IN 46256**

Web: **www.josseybass.com**

**JOSSEY-BASS**  
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