

Conflict Resolution Day

October 16, 2008



A Day for Peacemaking

By Proclamation
of
Governor Bill Ritter, Jr.
Mayor Lionel Rivera, Colorado Springs

NEED HELP WITH A DISPUTE?

Are you in conflict with a neighbor, co-worker (manager, employee), family member (parent, daughter, son, sibling, spouse) or business or consumer?

MAKE PEACE!!!

Free Two-Hour Mediations

Mediation is a process whereby a neutral facilitates communication between disputants to identify what is really important to the parties and reach mutually satisfying solutions.

Free 90-Minute Conflict Resolution Classes

- 8 a.m. “What Was that About?” (Unmask upfront demands or hidden agenda)
- 10 a.m. “Friendly Fire Behind Enemy Lines” (Effective responses to conflict)
- 1 p.m. “Bridging Troubled Waters” (Collaborative dispute resolution process)
- 3 p.m. “Love the Job You’re With” (Explore mediation as a career)

To register call Phoenix Strategies, Inc. 266-8181 or email Lichtenb2@comcast.net
Pre-registration is required for mediation or classes. Space is limited. A \$10 refundable fee holds your spot and will be returned to you upon participation.

Sponsors

Better Business Bureau 636-5076
Phoenix Strategies Foundation 266-8181
Dr. Pat Boone 884-0084

Safe Harbor 510-6190
Phoenix Strategies, Inc. 266-8181