

**ACR's Vision Statement:**

*All people know their choices for conflict resolution.*

## **MISSION**

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The mission statement sets forth the organization's purpose and philosophy in order to achieve its Vision.

**ACR's Mission Statement:**

*ACR gives voice to the choices for quality conflict resolution.*

## **PRINCIPLES**

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Principles identify the philosophical guidelines for the organization's activities. ACR developed thirteen principles.

**ACR's Principles:**

- To promote, respect and learn from diversity
  - Diversity: nature of respective practices, nature of the backgrounds of the members; race, religion, ethnic background, socio-economic background, sexual orientation, age, gender, disability, education, national origin , language, culture
  - Important: 1. In society it is the right thing; 2. Enhances individuals and the way we practice; 3. Certain circumstances where the neutral understands the differences of the people they work with in terms of these characteristics
- To demonstrate and promote equity throughout the organization
  - The way we “walk the talk” – demonstrate to ourselves and to the world that we believe in the strength and power of diversity within our organization
  - Access and opportunity
- To promote and reflect ethical practices
- To reflect sound fiscal management
- To reflect and promote highest quality professional standards and practice
- To be inclusive and use collaborative processes throughout the organization
- To respect the content integrity of sections
- To promote the independent role of sections in developing new knowledge and creating professional networking opportunities
- To respect the interdependence of chapters with ACR and promote collaborative relationships

- To respect the independent governance of chapters within the ACR context
- To value and recognize the global community of conflict resolvers
- To promote the holistic practice of conflict resolution
- To exercise constructive conflict resolution choices in personal and professional practices.

## GOALS

1. **Providing leadership in the conflict resolution field such as: advocacy, standards/credentials, media, certification**
  - a. Create model standards for mediator certification programs
  - b. Explore creating a code of ethics and the system for enforcement
  - c. Explore creation of model standards of conduct for conflict resolution practitioners
  - d. Develop for family mediators a certification program that is valid, reliable, meaningful, performance based and inclusive of all styles.
  
2. **Raising Awareness of choices in conflict resolution**
  - a. Promoting the importance of conflict resolution services to the public, initially targeting one or more segments of the public through: a completed, adopted, approved plan to accomplish this result; 2) obtaining the funding to implement the plan within the defined market, and 3) implementation of the plan in 3 years.
  - b. Assisting conflict resolution professionals with the marketing of their businesses using boiler plate marketing tools and other products produced and sold by ACR.
  - c. Develop new strategies for promoting ADR to the broader public
  - d. Educate and collaborate with corporations, government agencies and other entities to foster the use and accessibility of ADR processes for all in need.
  
3. **Serving the conflict resolution field**
  - a. Creating online resources to be a leading 21<sup>st</sup> century organization that offers online educational products and programs.
  - b. Development of at least one ACR program for students and one program for youth.
  - c. Collaborating with sections and chapters to expand and enhance programs
  - d. Cross marketing and creating reciprocity with other organization (ex: conference)
  - e. Achieve the highest level of MCOB by implementing the recommendations of the Diversity consultant
  - f. Creating and administering a roster of conflict resolution professional in collaboration with sections

### **Who we are:**

***ACR embraces and acknowledges the full spectrum of peaceful conflict resolution and recognizes the value of cross-disciplinary and cross-cultural connections to enhance conflict resolution choices universally.***